

Privacy and cookie policy **(version June 2019)**

Personal data

Greengiving B.V. (hereafter "Greengiving") can process your personal data because you use the services of Greengiving and/or because you yourself provided this to us while completing a contact form or requesting a quote. By using our products and/or services, you consent to the processing of your personal data. Greengiving can process the following personal data:

- your first and last name;
- your gender;
- your address details;
- your telephone number;
- your e-mail address;
- your IP address;
- other data you provide us with for the purposes described in this privacy policy.

Why does Greengiving need my personal data?

Greengiving processes your personal data in order to be able to contact you if you demand so and/or to be able to contact you by telephone or by e-mail and/or by mail. In addition, Greengiving may use your personal data in the context of executing an agreement that is reached by you or your company or in the context of promotional activities.

How long does Greengiving keep my personal data?

Greengiving stores your personal data in its customer base. The data is no longer used and stored than is strictly necessary to achieve the purposes for which your data is collected. Your data can also be saved if there is no agreement reached with you.

Security

Greengiving takes the protection of your personal data seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted access, disclosure and unauthorized changes. The Greengiving website uses a reliable SSL Certificate to ensure that your personal data does not fall into the wrong hands. If you suspect that your data is not properly protected or that there are indications of abuse or if you want more information about the protection of the personal data collected by us, please contact info@greengiving.nl.

Contact form and newsletter

Through contact forms you can ask us questions or make requests for, for example, a quote. For this, we use your e-mail address and/or telephone number. We do this based on your permission. We save this information in order to make sure that you are satisfied with our response.

When you provide us with personal details by requesting a quote or placing an order, you will be automatically subscribed to our newsletter. In our newsletter, you can read about current events, tips and information about Greengiving, our products and our services. You can cancel this subscription at any time. Every newsletter contains an unsubscribe button. Your information is saved until you cancel the subscription.

Statistics and profiling

We keep statistics about the use of our website, but this is always anonymous. With these statistics, we improve our website in order to show information that is relevant to you, for example.

Other parties

We do not give other companies or organizations access to your personal data, unless this is necessary for the implementation of the agreement or if the law states that this is necessary.

Changes to this privacy statement

At the moment our products and/or services change, we must also adjust our privacy statement. Always pay attention to the date above and check regularly for new versions. We will do our best to announce changes clearly.

View and change your data

If you have questions or if you want to know which data we process about you, you can always contact us via the contact details below.

Greengiving B.V.
Plantagelaan 24 - 26
3772 MB BARNEVELD
The Netherlands
+31 (0) 342 74 57 70
info@greengiving.nl

You have the following rights:

- receiving an explanation of the personal data Greengiving has and what we do with it;
- having access to the precise personal data that we have;
- having errors corrected;
- removal of outdated personal data;
- withdrawal of permission;
- objecting to specific use of your data.

Please note that you must always clearly state who you are, in order to make sure that we will not modify or delete data from the wrong person. Thereby, Greengiving reserves the right to ask for identification at any time before we respond to your request.

Filing a complaint

If you think that we are not helping or informing you in the right way, we would like to hear from you. You also have the right to submit a complaint to the regulator. This concerns the European Data Protection Supervisor (EDPS). You can read how to submit a complaint on <https://edps.europa.eu/>.

Cookies

Functional cookies

Functional cookies ensure a user-friendly website and may be placed without your permission. We use functional cookies to recognise certain information, such as language set or login details.

Analytical cookies

Analytical cookies are used to improve our website based on our visitors' behaviour. The analytical cookies we use may be placed without your permission, because we anonymise the collected information as much as possible.

Tracking cookies

Tracking cookies are used to identify an internet user on one or more websites. We place tracking cookies – only with your permission – to measure whether our banners lead to a request or registration, for example.

Third party cookies

LiveChat uses cookies for our chat service. For more information, please refer to the [Privacy Policy](#) of LiveChat.

You can delete cookies automatically or manually via your browser. Many cookies are automatically deleted after a certain period. You can also set your browser to prevent certain cookies from being placed. For more information, read the manual of your browser. In the case you set your browser a certain way, please note that it is possible for our website to no longer function optimally.